

NOTICE TO INMATE/WARD FAMILY AND FRIENDS

Effective June 30, 2007 MCI will merge with Global Tel*Link (GTL) and GTL will become the new inmate phone provider for inmate telephone services. The merger will have some impacts to how inmates/wards make collect calls.

Notices have been issued to inmates/wards of this change.

There are **NO CHANGES** to:

- (1) Domestic collect call rates,
- (2) How the inmate/ward call is processed, and
- (3) How calls are made to Canada, Puerto Rico, and the U.S. Virgin Islands.

THE CHANGES ARE:

- Company name will change from MCI to Global Tel*Link.
- Called party will hear, "... this is a collect call from Global Tel*Link..."
- Some telephone numbers may be blocked if GTL does not have a billing agreement with the local telephone provider. If blocked, the called party will need to establish a direct bill agreement with GTL. If a family or friend cannot receive calls from inmates/wards please contact the GTL toll-free number at 1-866-770-4896.
- Effective July 31, 2007 International calls made by inmates/wards will require the family or friend who lives in the foreign country to have a prepaid account established with Global Tel*Link who will use Western Union to set up the account and receive the foreign currency. Due to thousands of different languages and associated dialects, the inmate/ward will need to share this change with their family in other countries. Global Tel*Link has prepared documents that include: (1) a GTL International Advance Pay information, Rates, and Frequently Asked Questions flyer and (2) a Western Union flyer. Copies of these documents will be available to inmates/wards.

Family and Friends may contact the MCI toll-free number for all questions related to inmate/ward telephone services.

1-866-770-4896